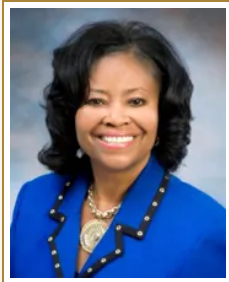


ARKANSAS INSURANCE
HALL OF FAME

CLASS OF 2026 INDUCTEE

Regina “Reggie” Favors

★ ★ ★



HOMETOWN

Jonesboro, Arkansas

LEADERSHIP

CEO, Pinnacle Business Solutions

CAREER

43 years, Arkansas Blue Cross and Blue Shield

HONORS

Arkansas Women's Hall of Fame, 2025

A LIFE OF SERVICE

Regina H. Favors is a nationally respected healthcare executive, educator, and servant leader whose distinguished career has spanned more than five decades of leadership in the insurance industry, higher education, and community service. Born in Jonesboro, Arkansas, she spent most of her adult life in Little Rock and currently resides in Cedar Hill, Texas.

A CAREER IN INSURANCE

Favors devoted 43 years to Arkansas Blue Cross and Blue Shield, where she built an extraordinary career after joining the organization in 1968 as a Claims Examiner. Through dedication, innovation, and exceptional leadership, she advanced through numerous management and executive positions, including Supervisor of Private Business Claims, Director of Louisiana Medicare Program, Manager of the Medicaid Program, Vice President of Private Business, Executive Vice President of Medicare Operations, and President and Chief Executive Officer of Pinnacle Business Solutions, a subsidiary of Arkansas Blue Cross and Blue Shield.

Throughout her career, Favors became the first Black woman to serve in executive management at Arkansas Blue Cross and Blue Shield, breaking barriers while opening doors for future generations of leaders. As

President and CEO of Pinnacle Business Solutions, she directed Medicare operations for the states of Arkansas, Louisiana, Mississippi, New Mexico, Oklahoma, Missouri, and Rhode Island. Her leadership helped strengthen one of the nation's largest Medicare administrative programs, earning the confidence of federal partners and establishing Arkansas Blue Cross and Blue Shield as a national leader in healthcare administration.

Known for her collaborative leadership style, Favors believed the greatest accomplishments were achieved through teamwork. She invested heavily in employee development, championed professional training, and fostered workplace cultures built on respect, accountability, and shared success. Her commitment to continuous improvement was evident throughout her career, beginning with her first professional position at the Federal Bureau of Investigation in Washington, D.C., directly out of high school, where one of her process improvement recommendations earned agency recognition and a cash award early in her career.

HIGHER EDUCATION

Following her retirement from Arkansas Blue Cross and Blue Shield in 2011, Favors answered another call to service through higher education. She served as Interim President of Arkansas Baptist College on three separate

occasions, helping the institution to come off probation and out of debt. During her tenure, she focused on student success, institutional stability, and preserving the college's historic mission. She also served as an adjunct instructor at Arkansas Baptist College, Philander Smith College, and Webster University, and currently mentors executive leadership students through the Executive Leadership Institute at Clark Atlanta University.

Education has remained a lifelong priority for Favors. She earned a Bachelor of Science degree in Social Science from Arkansas Baptist College, a Master of Science degree in Education from Ouachita Baptist University, graduated from the Executive Program at Duke University's Fuqua School of Business, became a Certified Health Insurance Executive, and holds a Claims Adjuster license. She believes learning is a lifelong journey and has encouraged countless employees and students to pursue continuous personal and professional growth.

— COMMUNITY LEADERSHIP

Beyond her professional accomplishments, Favors has dedicated her life to community service. She currently serves on the USABLE Life Board of Directors and has served on more than 40 nonprofit, civic, educational, and healthcare boards throughout Arkansas. Her leadership includes serving as Chair of the Arkansas Community Foundation; Chair of the American Lung Association of Arkansas; Chair of the Central High School PTA; Trustee and Foundation Board Member for Arkansas Baptist College; member of the Arkansas Black Hall of Fame Board; Arkansas Repertory Theatre Board; Big Brothers Big Sisters; University of Arkansas at Pine Bluff Foundation Board; Arkansas Facilities Board of the Quorum Court; and numerous other organizations committed to strengthening Arkansas communities.

Her commitment to education and public service also led to appointments by Governors Bill Clinton and Mike Huckabee to the Arkansas Commission for Arkansas' Future, where she helped shape discussions surrounding educational excellence and workforce development throughout the state.

— HONORS AND RECOGNITION

Favors has received numerous honors recognizing her extraordinary leadership and service. In 2020, Arkansas Baptist College awarded her an Honorary Doctor of Humane Letters. She has been recognized as a Living Legend by the Arkansas Baptist College Alumni Association; Phi Beta Sigma Fraternity, Inc.; and Alpha Phi Alpha Fraternity, Inc. In 2024, she was honored alongside women who have served as presidents, interim presidents, and chancellors of colleges and universities across the nation for their groundbreaking leadership. In 2025, she was inducted into the Arkansas Women's Hall of Fame. She is also a member of Alpha Kappa Alpha Sorority, Incorporated and an active member of the National Council of Negro Women.

— FAITH AND FAMILY

Throughout every stage of her career, Regina H. Favors has remained guided by faith, humility, and an unwavering commitment to serving others. Her life's work reflects the values instilled by her parents, Reverend W.O. and Hermine Lindsey, whose examples of leadership, compassion, and service inspired her to dedicate her career to improving the lives of others. Whether leading complex healthcare operations, mentoring future leaders, or strengthening communities through civic engagement, Favors has consistently demonstrated that true leadership is measured not only by professional achievement, but by the lives one helps lift along the way.

Today, she enjoys retirement with her husband, Daniel L. Favors, Jr., while remaining actively engaged in mentoring and community service. They are the parents of two adults, Javonne Stewart and Jeohn Favors, and have two beloved grandchildren, James and Nia Jordan. Her legacy continues to inspire future generations to lead with excellence, serve with compassion, and always leave every community stronger than it was found.

